

DROSOS SOTIRIOS

Software Developer

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CAREER SUMMARY

A degree has been obtained from the Department of Informatics and Telecommunications of the University of Thessaly, with specialization acquired in programming languages such as Python, Java, and C#. Hands-on experience has been gained in technical support and real-time problem solving, while an active passion for software development is demonstrated through personal projects hosted on GitHub. Immediate availability for employment is maintained, with the goal of further developing technical skills within a dynamic professional environment.

EDUCATION

BSc | INFORMATICS & TELECOMMUNICATIONS | University of Thessaly | Sep 2020 - Mar 2026

Thesis: Development of a Digital Assistant with Artificial Intelligence for Visually Impaired People

SPECIALIZATION

Software Development | Game Development & Simulations | Hardware Systems | Technical Support | Communication & Education

TECHNICAL SKILLS

Python, Java, C#, C, C++ | Unity Engine | MySQL, SQL | Git / GitHub | Microsoft 365 | Computer Maintenance | Web Skills

WORK EXPERIENCE.

REMOTE TELEPHONE SERVICE REPRESENTATIVE (PREPAID) | VODAFONE | Oct 2024 – Jan 2025

- Manage incoming calls to resolve prepaid issues and provide information on plans.
- Use of specialized CRM systems to register requests and update customer information.
- Achieve quality service goals (KPIs) in a dynamic and fast work environment.

INTERNSHIP AS A COMPUTER SCIENCE TEACHER | UNIVERSITY OF THESSALY | LAMIA | Oct 2023 – Jul 2024

- Design and delivery of computer science courses to Primary and Secondary School students.
- Simplifying complex technological concepts for better understanding by students.
- Organization of educational material and classroom management.

REMOTE TELEPHONE SERVICE REPRESENTATIVE (BREAKDOWNS)| HEDNO | Feb 2022 – Aug 2022

- Management and recording of technical faults in a high-pressure environment.
- Providing prompt support and guidance to customers to solve problems.
- Develop communication, time management, and conflict resolution skills

PROJECTS & SELF-STUDY

Personal Portfolio & Digital Presence | [drsotos.gr](#)

- Design and development of a personal website for the presentation of my projects and my CV.
- Maintain an active profile on GitHub with contributions to open-source code and personal applications.

Game Development (Unity)

- Video game development using the Unity engine and the C# language.
- Focus on physics, user interface (UI) and game mechanics management.

Specialization in Programming (Coding Depth)

- Object-Oriented Programming (OOP): Applying object-oriented programming principles to Java and C#
- Algorithm Development: Implementation and optimization of algorithms in a C++ environment
- Custom System Architectures: Design and assembly of high-performance computing systems, with a focus on hardware compatibility and cooling/performance optimization.
- Hardware Troubleshooting: Diagnosis and repair of faults at the component level (motherboard, GPU, PSU)

E-poster | 5th International Physiotherapy Congress

- Measurement of motor parameters of children with cerebral palsy through mobile devices
- Participation in the technical part of the research for the analysis and measurement of kinematic data
- Presentation of the results to an international scientific audience

INFORMATION

- Military Service: Completed / Fulfilled
- Languages: Greek (Native), English (B2)